

2018 Annual Drinking Water Quality Report

Town of Troutman

Water System Number: 01-49-030

We are pleased to present to you this year's Annual Drinking Water Quality Report. This report is a snapshot of last year's water quality. Included are details about your source(s) of water, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and to providing you with this information because informed customers are our best allies. **If you have any questions about this report or concerning your water, please contact Adam Lippard at 704-528-7616. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held at Troutman Town Hall on the second Thursday of each month at 7:00 PM.**

What EPA Wants You to Know

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Town of Troutman is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

When You Turn on Your Tap, Consider the Source

The water that is used by this system comes from Energy United Water Corporation which purchases water from the City of Newton. The City of Newton has two water sources, the City Lake and the Jacobs Fork River.

Source Water Assessment Program (SWAP) Results

The North Carolina Department of Environment and Natural Resources (DENR), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs). The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower.

The relative susceptibility rating of each source for the Town of Troutman was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area). The assessment findings are summarized in the table below:

Susceptibility of Sources to Potential Contaminant Sources (PCSs)

Source Name	Susceptibility Rating	SWAP Report Date
Jacobs Fork River	Moderate	August 31, 2017
Newton City Lake	Moderate	August 31, 2017

The complete SWAP Assessment report for the City of Newton (the source for the Town of Troutman's water supply) may be viewed on the Web at: www.ncwater.org/pws/swap. Note that because SWAP results and reports are periodically updated by the PWS Section, the results available on this web site may differ from the results that were available at the time this CCR was prepared. If you are unable to access your SWAP report on the web, you may mail a written request for a printed copy to: Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh, NC 27699-1634, or email requests to swap@ncdenr.gov. Please indicate your system name, number, and provide your name, mailing address and phone number. If you have any questions about the SWAP report please contact the Source Water Assessment staff by phone at 919-707-9098.

It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the system's potential to become contaminated by PCSs in the assessment area.

Help Protect Your Source Water

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source(s) in several ways: (examples: dispose of chemicals properly; take used motor oil to a recycling center, volunteer in your community to participate in group efforts to protect your source, etc.).

Violations that Your Water System Received for the Report Year

During 2018, or during any compliance period that ended in 2018, we had no violations. However, the City of Newton (the source of our water supply) had a monitoring violation on April 1, 2018. The Newton Water Plant is required to monitor for turbidity continuously but due to equipment failure it was unable to do so. The equipment was repaired within 24 hours.

Water Quality Data Tables of Detected Contaminants

We routinely monitor for over 150 contaminants in your drinking water according to Federal and State laws. The tables below list all the drinking water contaminants that we detected in the last round of sampling for each particular contaminant group. The presence of contaminants does not necessarily indicate that water poses a health risk. **Unless otherwise noted, the data presented in this table is from testing done January 1 through December 31, 2018.** The EPA and the State allow us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Important Drinking Water Definitions:

Action Level (AL) - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Not-Applicable (N/A) – Information not applicable/not required for that particular water system or for that particular rule.

Non-Detects (ND) - Laboratory analysis indicates that the contaminant is not present at the level of detection set for the particular methodology used.

Parts per million (ppm) or Milligrams per liter (mg/L) - One part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter (ug/L) - One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Nephelometric Turbidity Unit (NTU) - Nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Treatment Technique (TT) - A required process intended to reduce the level of a contaminant in drinking water.

Maximum Residual Disinfection Level (MRDL) – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfection Level Goal (MRDLG) – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Locational Running Annual Average (LRAA) – The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters under the Stage 2 Disinfectants and Disinfection Byproducts Rule.

Maximum Contaminant Level (MCL) - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Tables of Detected Contaminants

Turbidity* - From the City of Newton via Energy United Water Corporation

Contaminant (units)	Treatment Technique (TT) Violation Y/N	Your Water	MCLG	Treatment Technique (TT) Violation if:	Likely Source of Contamination
Turbidity (NTU) - Highest single turbidity measurement	N	0.18 NTU	N/A	Turbidity > 1 NTU	Soil runoff
Turbidity (NTU) - Lowest monthly percentage (%) of samples meeting turbidity limits	N	100 %	N/A	Less than 95% of monthly turbidity measurements are ≤ 0.3 NTU	

* Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration system. The turbidity rule requires that 95% or more of the monthly samples must be less than or equal to 0.3 NTU.

Inorganic Contaminants - From the City of Newton via Energy United Water Corporation

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
Fluoride (ppm)	1/08/18	N	0.66	N/A		4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories

Total Organic Carbon (TOC) - From the City of Newton via Energy United Water Corporation

Contaminant (units)	TT Violation Y/N	Your Water (RAA Removal Ratio)	Range Monthly Removal Ratio Low - High	MCLG	TT	Likely Source of Contamination	Compliance Method (Step 1 or ACC#_)
Total Organic Carbon (removal ratio) (TOC)-TREATED	N	2.86	1 – 2.86	N/A	TT	Naturally present in the environment	ACC2

UCMR 4 (Unregulated Monitoring Rule) From the City of Newton via Energy United Water Corporation

Contaminant (units)	Sample Date	Sample Point	Result
Manganese	6/4/18	EP001	1.85 ug/L
Manganese	9/4/18	EP001	0.404 ug/L
Quinoline	9/4/18	EP001	0.0468 ug/L
Bromochloroacetic acid	9/4/18	B01	1.42 ug/L
Bromochloroacetic acid	9/4/18	B01	2.20 ug/L
Dichloroacetic acid	9/4/18	B01	10.7 ug/L
Trichloroacetic acid	9/4/18	B01	31.5 ug/L
Bromochloroacetic acid	12/3/18	B01	1.37 ug/L
Bromochloroacetic acid	12/3/18	B01	2.09 ug/L
Chlorodibromoacetic acid	12/3/18	B01	0.332 ug/L
Dichloroacetic acid	12/3/18	B01	11.7 ug/L
Trichloroacetic acid	12/3/18	B01	15.3 ug/L
Bromochloroacetic acid	12/3/18	B02	1.39 ug/L
Bromochloroacetic acid	12/3/18	B02	2.08 ug/L
Chlorodibromoacetic acid	12/3/18	B02	0.336 ug/L
Dichloroacetic acid	12/3/18	B02	12.0 ug/L
Trichloroacetic acid	12/3/18	B02	15.0 ug/L
Bromochloroacetic acid	12/3/18	B03	1.33 ug/L
Bromochloroacetic acid	12/3/18	B03	1.85 ug/L
Chlorodibromoacetic acid	12/3/18	B03	0.330 ug/L
Dichloroacetic acid	12/3/18	B03	10.3 ug/L
Trichloroacetic acid	12/3/18	B03	9.88 ug/L
Bromochloroacetic acid	12/3/18	B04	1.14 ug/L
Bromochloroacetic acid	12/3/18	B04	1.65 ug/L
Chlorodibromoacetic acid	12/3/18	B04	0.310 ug/L
Dichloroacetic acid	12/3/18	B04	7.59 ug/L
Trichloroacetic acid	12/3/18	B04	7.71 ug/L

The PWS Section requires monitoring for other misc. contaminants, some for which the EPA has set national secondary drinking water standards (SMCLs) because they may cause cosmetic effects or aesthetic effects (such as taste, odor, and/or color) in drinking water. The contaminants with SMCLs normally do not have any health effects and normally do not affect the safety of your water.

Other Miscellaneous Water Characteristics Contaminants - From the City of Newton via Energy United Water Corporation

Contaminant (units)	Sample Date	Your Water	Range		SMCL
			Low	High	
Sodium (ppm)	1/8/18	7.08	N/A		N/A
pH	1/8/18	6.6	N/A		6.5 to 8.5

***Cryptosporidium* - From the City of Newton via Energy United Water Corporation**

The City of Newton has completed its monitoring for *Cryptosporidium* as required by USEPA. Testing began in October 2016 and ran through September 2018. Samples were taken monthly and transported to Charlotte for testing. There were no detects found in any of the 24 samples submitted.

Cryptosporidium is a microbial pathogen found in surface water throughout the U.S. Although filtration removes *Cryptosporidium*, the most commonly-used filtration methods cannot guarantee 100 percent removal. Our monitoring indicates the presence of these organisms in our source water and/or finished water. Current test methods do not allow us to determine if the organisms are dead or if they are capable of causing disease. Ingestion of *Cryptosporidium* may cause cryptosporidiosis, an abdominal infection. Symptoms of infection include nausea, diarrhea, and abdominal cramps. Most healthy individuals can overcome the disease within a few weeks. However, immuno-compromised people, infants and small children, and the elderly are at greater risk of developing life-threatening illness. We encourage immuno-compromised individuals to consult their doctor regarding appropriate precautions to take to avoid infection. *Cryptosporidium* must be ingested to cause disease, and it may be spread through means other than drinking water.

Disinfectant Residuals Summary (Troutman Distribution System)

	Year Sampled	MRDL Violation Y/N	Your Water (highest RAA)	Range		MRDLG	MRDL	Likely Source of Contamination
				Low	High			
Chlorine (ppm)	2018	N	1.06	0.32	1.65	4	4.0	Water additive used to control microbes

Stage 2 Disinfection Byproduct Compliance - Based upon Locational Running Annual Average (LRAA) (Troutman Distribution System)

Disinfection Byproduct	Year Sampled	MCL Violation	Your Water (highest LRAA)	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
TTHM (ppb)						N/A	80	Byproduct of drinking water disinfection
B01	2018	N	46	16.6	51.9			
B02	2018	N	53	21.3	85.3			
HAA5 (ppb)						N/A	60	Byproduct of drinking water disinfection
B01	2018	N	41	21	63			
B02	2018	N	43	25.8	56			

Lead and Copper Contaminants (Troutman Distribution System)

Contaminant (units)	Sample Date	Your Water	Number of sites found above the AL	MCLG	AL	Likely Source of Contamination
Copper (ppm) (90 th percentile)	9/23/16	ND	0	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb) (90 th percentile)	9/23/16	ND	0	0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

THE CITY OF NEWTON HAS NOT MET MONITORING REQUIREMENTS

We are required to monitor your drinking water for specific contaminants on a regular basis. In this instance there was a piece of equipment that broke down and could not record results in the required 15 minute increments. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the compliance period specified in the table below, we did not monitor for the contaminants listed and therefore cannot be sure of the quality of your drinking water during that time.

CONTAMINANT GROUP**	FACILITY ID NO./ SAMPLE POINT ID	COMPLIANCE PERIOD BEGIN DATE	NUMBER OF SAMPLES/ SAMPLING FREQUENCY	WHEN SAMPLES WERE OR WILL BE TAKEN (Water System to Complete)
SURFACE WATER TREATMENT RULE	P01/T01	APRIL 1, 2018	CONTINUOUS MONITORING OF INDIVIDUAL FILTERS FOR TURBIDITY	CONTINUOUS MONITORING RESUMED AND DATA COLLECTED EVERY 15 MINUTES

** See back of this notice for further information on contaminants.

What should I do? There is nothing you need to do at this time. At no time was water quality or public safety compromised.

What is being done? Monitoring equipment was repaired within 24 hours.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

<u>Responsible Person</u> Brian Wilson	<u>System Name</u> City of Newton	<u>System Address (Street)</u> 1780 Hwy 10 west
<u>Phone Number</u> 828-695-4312	<u>System Number</u> NC0118015	<u>System Address (City/State/Zip)</u> Newton NC 28658