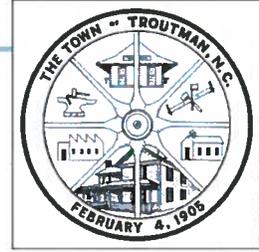


TOWN OF TROUTMAN



Dear Troutman Water and Sewer Customers:

During the past decade, cities and towns across the state have struggled with water and sewer concerns. Stricter environmental regulations, drought conditions, pressure for regional cooperation, and greater usage due to growth have driven up costs while keeping utilities in the forefront of financial discussions. Here in Troutman, providing reliable water and sewer services at an affordable price is one of the Town Board of Aldermen's chief topics.

In 2007, Troutman connected to the City of Newton's water system through lines owned by Energy United Water Corporation. This was done to supply the growing demand for water in Troutman and eliminate a well system that was clearly not able to accommodate our Town's future water needs. As a result, the Town's cost to purchase water has increased and from time to time we have had to pass along rate increases from our supplier to our customers. Regrettably, this is another such time.

Our original contract with Energy United called for Troutman, by April of 2011, to be purchasing a minimum of 500,000 gallons of water per day. Had the growth that was projected prior to 2008 continued, this would have been a reasonable figure. However, the 1,800 new homes forecasted did not materialize. As a result, we are only using about 310,000 gallons per day. Energy United was willing to renegotiate our contract downward, but only in return for a \$.40 per thousand gallon rate increase because of their fixed costs related to the lines they installed solely to serve Troutman.

For these reasons, the 2012 -2013 water rates for Troutman residents inside the Town limits have been set at \$7.62 per 1,000 gallons usage. Sewer rates will not change at this time despite a 7% increase in charges for treatment by the City of Statesville. The average residential water and sewer bill of 4,000 to 5,000 gallons per month usage can be expected to increase by \$1.60 to \$2.00.

These new rates became effective July 1, 2012.

We trust that you will understand the necessity for such action. Please do not hesitate to call Town Hall at (704) 528-7600 if you would like additional information.

Thank you,
Mayor Elbert Richardson and Troutman Town Board of Aldermen

Please see reverse side of this letter for additional community information

PO Box 26
400 North Eastway Drive
Troutman, NC 28166

Phone: 704-528-7600
Fax: 704-528-7605
www.townoftroutman.org

Aug. 7 – National Night Out – Meet your neighbors!

Join town and county officials at Troutman’s first annual National Night Out event on Tuesday Aug. 7, 2012 from 7 pm – 9 pm at Town Hall, 400 N. Eastway Dr. Events include:

- Document shredding & Identity Theft Awareness (Bring old documents to be safely destroyed)
- Child Identification Kits
- Child Passenger Seat Checking Station
- Crime Prevention Awareness
- Bicycle Safety Awareness
- Natural Disaster Awareness and Preparation
- Information Regarding Community Services
- Police, Fire and Town vehicles will be on display



Need Mulch?

Load your own for FREE! Untreated mulch is available – a byproduct of construction of Troutman ESC Park. Please call Engineered Sintered Components (ESC) at (704) 528-7500 for instructions on entering the property. Hours for pick up are 7:30 a.m. to 5:00 p.m. Monday through Friday and 7:00 a.m. to 12:00 noon on Saturday.

Small Town Main Street

Small Town Main Street resumes September 13th at 12 noon at the Talley House. All interested persons are invited to participate in planning downtown events, improvement projects, and more. Call the Planning Department at (704) 508-3012 for more information.

Recycling Update – Keep up the Good Work!

Congratulations Troutman! During the past 12 months, residents recycled 227.7 tons of material diverting 15.5% of all discarded waste from the landfill. We expect that percentage to increase as recycling of household glass containers gets underway.

July 2011 thru June 2012

Mixed paper and cardboard: 193.7 tons
Aluminum cans: 8.5 tons
Glass: 1.6 tons

Plastic: 19.3 tons
Steel cans: 4.6 tons-

Total Solid Waste generated by Troutman residents: 1,463.7 tons
Total Recycled: 227.7 tons
Total Garbage and Waste disposed in landfill: 1,236 tons



Troutman Depot Farmers Market

Fresh fruits and veggies – Specialty items - All things home grown and homemade. Saturdays 8 am – 1 pm at the Depot on Main Street. Vendor spaces available for

farm products not currently being sold. Call the Planning Department at (704) 508-3012 for more information. Fans have been installed to help keep vendors and

customers cool and comfortable.

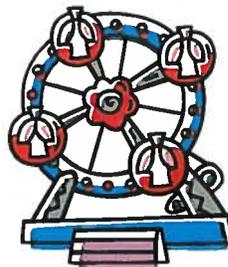
Keep Clippings in the Yard – Not in the Street

Grass clippings in the street or sidewalk violate Town of Troutman ordinances. To avoid civil penalties ranging from \$15 to \$500, keep your road and sidewalk free of grass and debris. What to do with yard trimmings?

- Blow grass clippings back onto the lawn, where they become mulch and natural fertilizer.
- Rake or blow leaves into a compost pile, where they can decompose without odor.

Iredell County Agricultural Fair

The Fair (630 N Main Street) will run Monday September 3rd through Saturday September 8th 2012. For an entry application or additional information go to www.statesvillekiwanis.org.



Recycle Glass—New!

Effective immediately you may dispose of household glass in your recycling cart. No windowpanes or mirrors are allowed, but all your jelly and pickle jars and other glass containers are now recyclable. Call Town Hall at (704) 528-7600 for more information.

